

Terms & Conditions

i. myTukar Roaring Drive Deals

- myTukar Roaring Drive Deals ('Campaign') is open to all myTukar retail customers and the contest starts from 17th January 2022 ("Commencement Date") to 28th February 2022, both dates are inclusive of the ("Campaign Period"). All entries received after the campaign period will not be entertained.
- myTukar reserves the right, at its absolute discretion, to vary, postpone, reschedule and/or extend the contest period and/or cancel/terminate the contest at any time without prior notice.
- This campaign shall be applicable for the purchase of all used vehicles sold by myTukar Sdn Bhd.

Easy RM888 Ang Pow Cashback

- Customers will be entitled to Eight Hundred and Eighty-eight Ringgit (RM888) cashback when they purchase any used vehicles sold by myTukar Sdn Bhd during the Campaign Period ("Vehicle").
- Customers who opt for Eight Hundred and Eighty-eight Ringgit (RM888) reduction on down payment will not be entitled to the cashback promotion.
- The Eight Hundred and Eighty-eight Ringgit (RM888) cashback will be credited into the customer's registered bank account within Thirty (30) days upon delivery confirmation.
- The cashback amount will only be credited to the registered bank account number belonging to the vehicle owner.
- The customer will need to provide accurate banking details & proof of identity (NRIC) to be entitled. If a customer is unable to provide accurate information, the cashback credit will be forfeited.
- The cashback promotion is non-transferable or non-exchange to any other promotion.

Free Vehicle Flood Protection Coverage

- Customers are entitled to Free Flood Protection Coverage offered by the selected insurance panel when purchasing any used vehicles sold by myTukar Sdn Bhd during the campaign period ("Vehicle").
- Customers need to purchase the car insurance under myTukar insurance service provider to be entitled to this coverage promotion. Customers also have to choose the selected insurance

panel to be entitled.

- myTukar Sdn Bhd will absorb the additional cost incurred for the special perils (flood coverage) add-on selection provided all criteria are met.
 - The Free Flood Protection Coverage is only valid for one (1) year based on the insurance coverage period.
 - All terms and conditions of the flood coverage are as per set by the selected insurance panel. Customers may refer to our Product Genius or Cover Note and Coverage Policy of the selected insurance panel to know more about the coverage and entitlement.
 - The cost incurred for the special perils coverage will be deducted from their payment refund request if customers choose to proceed for refund under our 5-days money-back guaranteed program.
 - The Free Flood Protection Coverage is non-exchangeable, non-redeemable, and non-transferable for cash to any other parties.
 - If disputes arise from the flood coverage & claim procedures, customers shall correspond directly with their insurance provider.
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- This promotion is only valid for bookings made within the promotion period, including the payment of the prescribed booking fee. The vehicle down payment transaction must be completed within thirty (30) days from the date of booking.
 - This promotion applies to all premium buy vehicles and is not valid for purchasing vehicles marked as “myTukar Value Buy”. This promotion is not applicable with other ongoing campaigns unless stated otherwise. Simultaneously, discount rebate vouchers or any other ongoing promotions are not allowed to be stacked on top of this promotion.
 - myTukar Sdn. Bhd. shall have the full discretion to determine
 - (a) the eligibility of the customer for the promotion; and
 - (b) for any terms not specifically mentioned herein. myTukar Sdn. Bhd. reserves the rights to change or amend the promotion’s mechanics, incentives, rewards, and the terms and conditions anytime without prior notice.
 - myTukar Sdn. Bhd. reserves the right, at its absolute discretion, to vary, postpone, reschedule, shorten and/or extend the campaign and/or cancel/terminate the campaign at any time without prior notice.

- To the extent permitted by law, myTukar Sdn. Bhd. excludes all liability in connection with this campaign. All participants agree to release myTukar Sdn. Bhd. from any indemnification and against all liability (including negligence) for any personal injury or loss or damage (including loss of opportunity); whether direct or indirect, special, or consequential arising from participation in this campaign.
- myTukar's Sdn. Bhd. decisions on any matter relating to this campaign are final and binding on all participating customers. If any matters arise which are not covered in these terms & conditions, they will be solely determined by myTukar.
- myTukar Sdn. Bhd. reserves the right, at its absolute discretion, reserves the right to amend or change these terms & conditions or the campaign period.

ii. Personal Information

By participating in this campaign, all customers:

- Grant consent for myTukar Sdn. Bhd. to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the promotion;
- Grant consent for myTukar Sdn. Bhd. to disclose or publish their personal information such as their names or identities and any general information that mytukar sees fit about the Customers in any media, marketing, or advertising materials; and
- Grant myTukar Sdn. Bhd. the absolute and unrestricted right to modify, use and publish any still or moving images of the customers for any promotional, marketing, commercial or other related purposes, without any payment or compensation.

iii. Data Protection

- By participating in this campaign, you agree to comply with all data protection provisions including, without limitation, the Personal Data Protection Act 2010 and any other applicable legislation relating to data protection. In this respect, you consent to the processing of your personal data (as defined in the Personal Data Protection Act 2010) by us in accordance with the provisions of the Personal Data Protection Notice <https://mytukar.com/terms-and-conditions#privacy-policy> and for such purposes as may be necessary for the provision of MYT Services or as may be stipulated in this MYT Services T&C and the Personal Data Protection Notice.

iv. Acknowledgment

- The customer acknowledges and agrees that neither myTukar Sdn. Bhd. nor their affiliates, agents, members, partners, employees, successors or assigns shall be liable for claims, demands, compensation, costs or expenses arising out of any damage or loss which may be sustained by the customer, whether or not caused in whole or in part by the active or passive actions of myTukar Sdn. Bhd. or their

affiliates, agents, employees, partners, members, successors or assigns. The customer acknowledges and agrees to hold harmless, indemnify and defend the same against any and all claims, liabilities, damages, liens and expenses (including, without limitation, reasonable attorney's fees) arising directly or indirectly from any such occurrences.

v. Further Assistance

- Customers may refer to myTukar's Facebook at <https://www.facebook.com/myTukar> or contact our helpline at 6018-227 1999 & 018-224 9999 from Monday – Friday, 9:30 AM – 6:30 PM for any info pertaining to data protection or legal rights.